# Troubleshooting

<table>
<thead>
<tr>
<th>Issue</th>
<th>Potential Cause</th>
<th>Potential Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fan does not operate</td>
<td>Fan is not plugged into a power outlet. Thermostat is in the off position.</td>
<td>Plug the fan into a power outlet. Turn on the thermostat.</td>
</tr>
<tr>
<td>Fan is not secure in the window</td>
<td>Fan may not be set in the window properly. Ensure that the bottom edge of the window sash fits securely into the groove along the top of the Fan. Close the sash completely on top of the window so it is secure. Please refer to the Installation portion of the manual for more details.</td>
<td></td>
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<tr>
<td>Fan is not horizontally in the window</td>
<td>Fan may need to be installed vertically. Window fans can be installed either vertically or horizontally. Please note when installing vertically, the room air intake extender panel must be located on the top of the window fan and never on the bottom. Please refer to the Installation portion of the manual for more details.</td>
<td></td>
</tr>
<tr>
<td>Fan is too dirty</td>
<td>Dust the fan and the exterior of the fan with a soft brush attachment or a can of compressed air to remove dust from any hard to reach areas. Please note: Holmes window fans cannot be taken apart to be cleaned.</td>
<td></td>
</tr>
</tbody>
</table>

# Warranty Information

**3 Year Limited Warranty**

Sunbeam Products, Inc. doing business as Jarden Consumer Solutions or if it is Canada, Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions (collectively "JCS") warrants that for a period of three years from the date of purchase, this product will be free from defects in material and workmanship. JCS, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component and if the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. JCS does not warrant that the product will function without interruption or that it will be error free. This warranty is void if: (a) the product has been modified or repaired by anyone other than JCS or an authorized JCS service center; (b) the product has been subjected to abuse, misuse, accident, or alteration by anyone other than JCS or an authorized JCS service center; (c) the product has been used in a manner not consistent with the instructions contained in the Owner’s Guide; or (d) the product is used contrary to any applicable laws, rules or regulations, including fire, flood, hurricanes and tornadoes. If you have any questions regarding your product or would like to learn more about other Holmes® products, please visit our website at [www.holmesproducts.com](http://www.holmesproducts.com). For inquiries regarding recycling and proper disposal of this product, please visit our website at [www.holmesproducts.com](http://www.holmesproducts.com). How to Obtain Warranty Service In the U.S. If you have any questions regarding this warranty or would like to obtain warranty service, please visit our website at [www.holmesproducts.com](http://www.holmesproducts.com) or direct your correspondences to ATTN: Holmes, Jarden Consumer Solutions, PO Box 3900, Peoria, IL 61614. Please do not return product to this address. The PO Box listed can only receive letters or envelopes. Replacement will be made with a new or remanufactured product or component and if the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. JCS shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product. Some provinces, states or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. **What are the limits on JCS’s Liability?** JCS shall not be liable for any incidental or consequential damages caused by the breach of any express, implied or statutory warranty or condition. Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. JCS disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise. JCS shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages as loss of profits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser by any other party. Some provinces, states or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from province to province, state to state or jurisdiction to jurisdiction. **How to Obtain Warranty Service In Canada** If you have any questions regarding this warranty or would like to obtain warranty service, please visit our website at [www.holmesproducts.com](http://www.holmesproducts.com) or direct your correspondences to ATTN: Holmes, Jarden Consumer Solutions, located at 30 B Hereford Street, Brampton, Ontario L6Y 5M1. If you have any other problem or claim in connection with this product, please write to our Consumer Service Department. PLEASE DO NOT RETURN THIS PRODUCT TO ANY OF THESE ADDRESSES OR TO THE PLACE OF PURCHASE.
PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions must always be taken including the following:

1. Read all instructions before using appliance.
2. The fan only for purposes described is the instruction manual.
3. To protect against electrical shock do not immerse unit, plug or card in water or spray with liquids and plug the appliance directly into an electrical outlet.
4. Close supervision is necessary when any appliance is used by or near children.
5. Plug into outlet that will not be used near areas where water can be sprayed or splashed or where the possibility of liquid spillage can occur.
6. Avoid contact with moving parts.
7. Do not operate in presence of explosive or flammable fumes.
8. Do not operate in hazardous situations.
9. The appliance never near any open flame or other heating appliance.
10. To avoid fire hazard, never store the appliance in furniture or cabinets.
11. Do not unplug by pulling on cord.
12. Do not place any object on the plug.
13. Do not place cord near a heated surface.
14. To disconnect, grip plug and pull from wall outlet.
15. Always use on a dry, level surface.
16. Do not operate fan until fully assembled with all parts properly in place.
17. This product is intended for household use only and not for commercial or industrial applications.
18. WARNING: to reduce the risk of fire or electric shock, do not use this fan with any non-grounding type outlet.
19. This product employs overload protection (fuse). A blown fuse indicates an overload or short-circuit condition. If the fuse blows, unplug the product from the outlet. Replace the fuse as per the care servicing instructions (replace product reading of proper fuse rating) and check the product. If the replacement fuse blows, a short circuit may be present and the product should be discarded or returned to an authorized service facility for examination and/or repair.

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INSTALLATION INSTRUCTIONS

NOTE: MAKE SURE YOU REMOVE ALL CONTENTS OF THE PACKAGE. PLEASE CHECK PACKAGING MATERIALS FOR PARTS THAT COULD BE REQUIRED TO OPERATE YOUR FAN.

FOR SLIDER WINDOWS

1. Align the Window Fan horizontally in the window with the control facing you and the Built-in Extender Panel to the right.
2. Set the fan into your window opening (note that in most cases the window screen does not have to be removed in left open). If the fan does not fit snugly to the left and right of the window opening pull both the Built-in Extender Panel (P) until the fan fits safely in your window.
3. If the fan still does not fit snugly attach the Slider Safe Extender Panel labeled in the polybag packaging in the original box. Align the slot in the Slider Safe Extender Panel along the tab located on the left side of your Window Fan (G). Slide the Slider Safe Extender Panel completely down the tab until it is flush on both the top and bottom of the Window Fan.
4. To keep the fan in place, carefully close the window on the left side of the window rests on the flat area on the top of the fan.

FOR ALL WINDOWS

1. Set the ventilator in your window opening with the left side of the fan situated as the bottom and the Built-in Extender Panel on top.
2. Set the fan into your window opening (note that in most cases the window screen does not have to be removed or left open). Figure 1

CLEANING/MAINTENANCE INSTRUCTIONS

For Slider Windows

1. Using a phillips head screwdriver, remove the screws (3) sized) box.
2. Do not unplug and reconnect the plug the electric cord.
3. To keep the fan in place, carefully close the window on the left side of the window rests on the flat area on the top of the fan.

FOR ALL WINDOWS

1. Using a phillips head screwdriver, remove the screws from the shoe box.
2. To avoid fire hazard, never store the appliance in furniture or cabinets.
3. Do not unplug and reconnect the plug by pulling on cord.
4. Do not place any object on the plug.
5. Never place a fan in or near a window fan. Please remember:

FAN STORAGE

1. Place plug on a solid, flat surface. Insert new 5 Amp, 125 Volt, replaceable fuse (part number 202245000) into the compartment by the metal ends of the fuse into the fan housing. CAUTION: Risk of Fire. Replace fuse only with 5 Amp, 125 Volt fuse.
2. Do not store or keep in or near a window fan. Please remember:

WINDOR FAN ACCESSORIES

For all window fans, and fans that come already assembled.
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