TROUBLESHOOTING

Air Purifier Model Number Filter Model Number Filter Description
HAPF76 1 HAPF76B True HEPA Filter
HAPF76B 2 HAPF76B C Carbon Filter

Troubleshooting

Problem

Solution

• Unit will not operate.
  • Check if unit is plugged in and outlet is energized.
  • Make sure parts are firmly positioned in place.
  • Ensure carbon filters are changed every 60-90 days.
  • If the filters have not been changed in a year or more, change the HEPA filters.
  • Make sure nothing is blocking air inlet and filtered air outlets.
  • If the front grill does not fit properly, the unit will not operate. Make sure the
    front grill is seated correctly.

• Excessive noise.
  • Make sure unit is plugged in and outlet is energized.
  • Make sure unit is turned ON by pressing the Power Button ( ).
  • Check if unit is properly plugged in and outlet is energized.

• Decreased airflow.
  • Make sure unit is plugged in and outlet is energized.
  • Make sure parts are firmly positioned in place.
  • Ensure carbon filters are changed every 60-90 days.

• Excessive dust.
  • Make sure unit is plugged in and outlet is energized.
  • Ensure carbon filters are changed every 60-90 days.
  • Check that the plastic bag has been removed from the carbon filters.

Learning More

For a wealth of information about your air purifier and other Holmes® products, visit our website at www.holmesproducts.com or call 1-800-546-5637.

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WARRANTY INFORMATION

3 YEAR LIMITED WARRANTY

Sunbeam Products, Inc. doing business as Jordan Consumer Solutions or in Canada, Jordan Consumer Solution (Canada) Limited (doing business as Jordan Consumer Solutions (collectively “JCS”)) warrants that for a period of three years from the date of purchase, this product will be free from defects in material and workmanship. JCS will repair or replace this product or any component of this product found to be defective during the warranty period, at JCS’s option. REPAIR OR REPLACEMENT MAY BE MADE WITH A SIMILAR PRODUCT OF EQUAL OR GREATER VALUE. THIS WARRANTY IS SUBJECT TO THE FOLLOWING LIMITATIONS AND EXCLUSIONS, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU.

What are the limits on JCS’s Liability?

JCS shall not be liable for any insane or consequential damages caused by the breach of any express, implied or statutory warranty or condition. Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. JCS disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise.

This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, damage caused by alteration, repair or replacement by anyone other than JCS or an authorized JCS service center. Further, the warranty does not cover: Acts of God, such as fire, flood, hurricanes and tornadoes.

How to Obtain Warranty Service

In the U.S.A., this warranty is offered by Sunbeam Products, Inc. doing business as Jordan Consumer Solutions located in Boca Raton, Florida (USA) 33431. In Canada, this warranty is offered by Sunbeam Corporation (Canada) Limited doing business as Jordan Consumer Solutions, located at 201 North Street, Brampton, Ontario L6Y 0W2. If you have any other problem or claim in connection with this product, please write our Consumer Service Department.

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If the filter is covered by a bag when shipped, remove plastic bag before use.

3.  Read all instructions before using the appliance. ATTACHMENTS SHOWN ARE NOT INCLUDED. Do not use attachments not recommended or sold by Jarden Consumer Solutions. Interference with the ionization process may cause hazards.

4.  Never place on a soft surface such as a bed or sofa or refinished floor or in a position to be blocked by furniture. Such use interferes with the ionization process.

5.  Press the Power Button (1-2-3) on the front to turn on the ionizer feature. To help prevent particles from attracting to surfaces of the purifier, the ionizer feature continuously generates negative ions. Negative ions help air purification by attaching themselves to airborne particles. The ionizer feature is designed to remove up to 99.97% of airborne allergens that are too small to be filtered.

6.  To reduce the risk of fire or electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet.

7.  After replacing the filters, press the light switch on the outer ring of the Filter Reset Button to reset the Filter Life Indicator light to yellow.

8.  Every time you power on the air cleaner, the ionizer feature will automatically run. For optimum air filtration, the ionizer feature should be used all the time. To help prevent particles from attracting to surfaces of the purifier, the ionizer feature continuously generates negative ions. Negative ions help air purification by attaching themselves to airborne particles. The ionizer feature is designed to remove up to 99.97% of airborne allergens that are too small to be filtered.

9.  To access filter compartment, open the front air intake grill door by pressing the Door Release Button. Remove the carbon filter and any other obstacle that may be blocking the air intake grill and the ionization chamber.

10.  True HEPA filters do not need to be washed.

11.  The length of cord used on this appliance was selected to reduce the hazards of becoming tangled in, or tripping over, a longer cord. As an extension cord must be equal to or greater than the electrical rating of the air purifier (see rating label on the rear of the purifier).

12.  HEPA purifies all kinds of dust and looks at all sizes of dust as this could make you become and keep the HEPA filters clean.

13.  Always keep away from heated surfaces and open flames. The use of attachments not recommended or sold by Jarden Consumer Solutions may cause hazards.

14.  When using electrical appliances, basic safety precautions should always be followed.

15.  Your ionizer may produce an occasional popping or crackling sound. This is normal and occurs when a small cloud of dirt goes up air outlet, evidence of the ionizer's air cleaning efficiency. Use you remove the dirt and keep the air outlet smooth and clean.

16.  When shopping for filters, select only Holmes True HEPA filters. If you order the wrong size or type of filter, the filter will not fit in the appliance. DO NOT attempt to modify this plug or defeat this safety feature in any way.

17.  This appliance should only be used in a room with dimensions of 100 square feet or more.

18.  True HEPA filters do not need washing.

19.  DO NOT attempt to modify this plug or defeat this safety feature in any way.

20.  The carbon filter should be washed periodically and replaced after approximately 12 months of operation (see rating label on the rear of the purifier).

21.  The length of cord used on this appliance was selected to reduce the hazards of becoming tangled in, or tripping over, a longer cord. As an extension cord must be equal to or greater than the electrical rating of the air purifier (see rating label on the rear of the purifier).

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23.  To help prevent particles from attracting to surfaces of the purifier, the ionizer feature continuously generates negative ions. Negative ions help air purification by attaching themselves to airborne particles. The ionizer feature is designed to remove up to 99.97% of airborne allergens that are too small to be filtered.

24.  True HEPA filters do not need washing.