FILTER REPLACEMENT TROUBLESHOOTING

**PROBLEM**

- Filter will not operate.
- Make sure unit is properly plugged in and switch is energized.
- Make sure unit is turned on.
- Make sure filters are properly installed and rear grill is seated correctly.
- Make sure nothing is blocking air inlet and filtered air outlets.

**SOLUTION**

- Check if unit is on AQS setting.
- Press and hold the Filter Reset Button for 3 seconds under power on condition.
- Check condition of the filters and replace if necessary.
- Check if unit is properly plugged in and outlet is energized.
- Check if unit is turned on and switch is energized.
- Check filters to remove any plastic wrapping/packaging.
- Make sure parts are firmly positioned in place.
- Ensure carbon filters are changed every 60-90 days.
- Check filters to remove any plastic wrapping/packaging.
- Make sure filters are properly installed and rear grill is seated correctly.
- Make sure unit turned ON.

**TROUBLESHOOTING**

1. Turn off and unplug the air purifier.
2. Open the air inlet grill and examine the black foam prefilters. Remove and discard the used prefilter. Remove any dust or lint and wash in warm soapy water. Rinse, drip dry and place back into grill inlet.
3. Remove the used HAP1702-NTU_16EM2.indd   1 filters and carbon filters from the filters, if applicable.
4. To replace the carbon filters, simply remove the old carbon filters and install the new Holmes Aer1 carbon filters series HAP1702-NTU_16EM2.indd   1. (Fig. 2)
5. Gently slide the filter into the unit. (Fig. 2)
6. Slide the tab on the side of the filter into the slot of the carbon filters. Gently slide the filter and seal tab into place.

**WARNING INFORMATION**

99% HEPA-Type technology. This technology has been tested and certified by AATCC Method 199-2008 to remove at least 99.99% of airborne particles as small as 0.3 microns from air passing through the filter such as pollen, smoke, and allergens.

This filter can be used for a wide range of applications and is a replacement for our Aer1 and Performance Plus filter series.

**LIMITED 5 YEAR WARRANTY**

Sunbeam Products, Inc., doing business as Holmes Consumer Solutions, at its discretion, will repair or replace this product or any component of the product found to be defective during the warranty period. Except as specifically provided herein, the warranty is not transferable and applies only to the original consumer purchaser. The warranty does not cover normal wear and cosmetic defects. The warranty does not cover damage resulting from: accidental abuse or misuse, alteration, or repair by anyone other than Holmes Consumer Solutions. In no event shall Holmes Consumer Solutions be liable for incidental or consequential damages or loss of profits, or for any breach of warranty, express or implied. The warranty applies to this product and its components only and does not extend to any other product or component. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or jurisdiction to jurisdiction.

**How to Obtain Warranty Service**

In the U.S., if you have any questions regarding this warranty or would like to obtain warranty service, call 1-800-546-5637 and a convenient service center address will be provided to you.

In Canada, if you have any questions regarding this warranty or would like to obtain warranty service, call 1-888-668-6277.

In the U.S., this warranty is offered by Sunbeam Products, Inc., doing business as Holmes Consumer Solutions, located at 1000 Corporate Center Drive, Boca Raton, Florida 33431. In Canada, the warranty is offered by Sunbeam Corporation (Canada) Limited located at 1550 Notre Dame Avenue, Suite 500, Montréal, Quebec H3B 2R2. In both countries, you may write to: Holmes Consumer Solutions, Attn: Consumer Service Department, 1000 Corporate Center Drive, Boca Raton, Florida 33431. In Canada, you may write to: Sunbeam Corporation (Canada) Limited, Attn: Consumer Service Department, 1550 Notre Dame Avenue, Suite 500, Montréal, Quebec H3B 2R2.

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**AER1 FILTER SERIES®**

**Congratulations! Your new air purifier is equipped with the Aer1® Allergen Performance Plus Filter.**

**Type of Filter**

- **High Efficiency Particulate Air (HEPA) Type** filtration, behind filter seals.
- **Delivers 30% better air quality.**

**Product Features**

- **99% True HEPA Type** filtration, behind filter seals.
- **Delivers 30% better air quality.**

**Warranty Information**

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This warranty is valid for the original retail purchaser from the date of original retail purchase and is not transferable. However, the replacement unit will come with a new warranty for the remaining warranty period. In Canada, the warranty is valid for the original retail purchaser from the date of original retail purchase and is not transferable. However, the replacement unit will come with a new warranty for the remaining warranty period.

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POWER CORD INSTRUCTIONS
- The length of cord used in this appliance was selected so that the plug is within reach of the power outlet most of the time.
- If it is larger in size, it is necessary for you to exchange the cord end used no greater than (6 ft) from the ground,
- If it is smaller in size, you must have a cord no longer than (6 ft) from the ground.
- The extension cord must be used on the ground.
- The extension cord must be used to properly ground the appliance.
- Only use as intended.
- Inspect the cord for damage before using.

 FILTER CHECK INDICATOR
- DO NOT use outdoors.
- NEVER drop or insert any objects into the openings of
- When using electrical appliances, basic safety precautions
- To reduce the risk of electric shock, this equipment has a grounding type plug that has a third (grounding) pin.
- When using electrical appliances, basic safety precautions
- Keep unit away from heated surfaces and open flames.
- Do not use near water.
- Immerse the appliance in water or other liquids. Do not
- Solutions or an authorized Jarden Consumer
- If a longer cord is necessary, an approved extension
- Allergen Performance Plus filter last for 12 months. See back panel
- If the filters are enclosed in plastic bags, remove them
- Filters can be purchased at a retailer near you, online at www.aer1filters.com, or by calling (855) Try-aer1.
- Filters.
- Filters and
- Filters.
- Filters.
- Carbon filters
- Under normal conditions of continuous use, the Aer1
- If the filters are enclosed in plastic bags, remove them
- The Aer1
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- The Aer1
- The Aer1
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